

#G-04204A-06-0463  
G-04204A-06-0013  
G-04204A-05-0831

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2006 - 55959

Date: 10/17/2006

Complaint Description:      08A Rate Case Items - Opposed

First:

Last:

Complaint By:      **Bruce E.**

**Klapp**

Account Name:      Bruce E. Klapp

Home: [REDACTED]

Street:      [REDACTED]

Work:

City:      [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company.      **Unisource \*\* Energy Services (UNS)**

Division:

Gas

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

10/10/2006 - \*\*\*OPPOSED OPINION\*\*\*

RE: Docket No. G-04204A-06-0463

CORRESPONDENCE RECEIVED:

October 4, 2006

Arizona Corp. Commission  
Utilities Division  
1200 W. Washington  
Phoenix Ariz.. 85007

Reference: G04204A-06-0463

Ladies and Gentlemen of the Commission:

We, (wife and I) just got our gas bill for our home, and with it was a notice that the company was petitioning you for an increase. Now we're not so naive as to believe that stagnant pricing exists anywhere, but a 300% increase is obvious thievery.

I called our server, and was advised that it has been some time since they've had an increase. According to Wall Street, the energy sector has been one of the most successful of all. It appears to me that they are trying to get a piece of the Gasoline action. What the heck, it worked for them, why not?

I suggested that a 2-3% annual increase would seem more reasonable. It would be more logical, and would match my annual Social Security increase. I would certainly be interested in their earnings per share over the last 10 years to see if they could justify 300%.

Arizona Corporation Commission  
**DOCKETED**

OCT 20 2006

DOCKETED BY	NR
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AZ CORP COMMISSION  
DOCUMENT CONTROL

2006 OCT 20 P 2:37

RECEIVED

8100-010-AP0040.1  
1880-010-AP0040.1

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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I think we are reasonable people, but we are also limited in income. Now, we can't blame the gas company for our financial situation, but I can be reasonable certain that if they had been in financial difficulties, they would not have waited until a 300 or even a 200% increase became necessary.

Give them 2-3% with our blessing, but please don't be a party to making it harder for low income or the need to survive. I doubt whether any of you on the board have had to count pennies to survive. Count your blessings instead, and give a break to those of us who do.

Very truly yours,

Bruce E. Klapp

  
\*End of Complaint\*

**Utilities' Response:**

n/a

\*End of Response\*

**Investigator's Comments and Disposition:**

10/17/2006 - Left Message - Called customer confirmed receipt of his opposed opinion regarding the UNS rate case received by the Commission.

Advised the customer his opinion will be notated and placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record.

Also advised customer that the Arizona Corporation Commission appreciates the time he has taken to express his comments and concerns in this matter, and that his opinion will be taken into consideration prior to the Commission rendering a decision for the application.

Left my name and contact telephone number and advised the customer he is welcome to call me should he have any further questions or concerns in regards to this matter.

10/19/2006 - No return call received.

CLOSED

\*End of Comments\*

**Date Completed:** 10/19/2006

**Opinion No.** 2006 - 55959

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